



Static Holiday Homes 2021 Price List & Booking Form

Richmond Standard Savers

STATIC CARAVAN HOLIDAYS 2021

Only one special offer can be redeemed per booking and cannot be used in conjunction with any other offer. If you are unsure of the best offer for you, please ask us.

MIDWEEK SAVER

4 night midweek short breaks with a discount of 10% on the tariff rates shown (applies Mon – Fri). For holidays completed by 24th July or starting after 6th September. (Excluding peak holiday periods).

SUMMER WEEKEND SAVER

10% Discount on the tariff shown for weekend breaks. (applies Fri – Mon) between 23rd July and 30th August. Save up to £64.

TWOS

If there are only two of you – or two with a baby up to 2 years old at the time of travelling – in a two bedroom caravan holiday home SAVE £40 off per week and £20 off per short break at any time of year (Excluding Festivals – See opposite).

FORTNIGHTS

If booking for 2 consecutive weeks get £50 off the second week in the same accommodation at any time of year.

EARLY BOOKING

Book early to secure your first choice of accommodation and save ££'s on holidays:

SAVE - £50 off weeks and £25 off short breaks if booked before 10th January 2021 (Excluding Festival Weekends – See below).

SAVE - £30 off weeks and £15 off short breaks if booked before 5th March 2021 (Excluding Festivals – See Below).

2021 Peak Holiday Period Exclusions

2nd to 19th April / 30th April to 3rd May / 28th May to 6th June / 23rd July to 4th September / 22nd to 30th October

Festivals 2021



Why not join us for one of our special theme weekends. If attending a festival, tickets for entertainment are in addition to accommodation unless otherwise stated, some festivals also have an alternative programme available, please ask for details.

NORTHERN SOUL WEEKEND - 26th to 28th March

ROCK'N'ROLL FESTIVAL - 16th to 18th April

60'S SPRINGTIME FESTIVAL - 23rd to 25th April

COUNTRY & WESTERN WEEKEND - 14th to 16th May

ROCK'N'ROLL FESTIVAL - 17th to 19th September

COUNTRY & WESTERN WEEKEND - 24th to 26th Sept.

1980'S WEEKENDER - 1st to 3rd October

60'S MONSTER HALLOWEEN BASH - 29th to 31st Oct.

PLEASE NOTE: Rock'n'Roll & 60's Monster Bash cannot be booked on-line. Standard Saver Discounts do not apply to any Festival Short Breaks. Tickets for Rock'n'Roll and 60's events are in addition to accommodation costs. Tickets for Country & Western and 1980's weekends are included in the cost of accommodation if staying on site. During Spring 60's weekend an alternative programme will be available in the Grill Bar. During 1980's weekend the Grill Bar will be available but no alternative entertainment provided.



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Tel: 01754 762097 (answering machine after office hours)
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Book Online www.richmondholidays.com



@RichmondHoliday



@richmond_holidays

Date	Gold+2 Week	Gold+2 S/Break	Gold+3 Week	Gold+3 S/Break	Gold 2 Week	Gold 2 S/Break	Gold 3 Week	Gold 3 S/Break	Silver 2 Week	Silver 2 S/Break	Silver 3 Week	Silver 3 S/Break	Bronze 2 Week	Bronze 2 S/Break	Bronze 3 Week	Bronze 3 S/Break	B/Saver 2 Week	B/Saver 2 S/Break	B/Saver 3 Week	B/Saver 3 S/Break	
Mar 5th to Apr 1st	332	199	344	207	285	164	299	172	257	152	271	159	246	138	257	152	232	116	243	122	
Apr 2nd to Apr 5th	Easter W/End	x	366	x	382	x	329	x	348	x	317	x	331	x	287	x	317	x	243	x	253
Apr 2nd to Apr 9th	Easter Mid Week	463	304	483	319	414	266	433	277	380	242	398	254	362	219	380	242	338	186	356	197
Apr 9th to Apr 16th	Easter Wk 'Low'	387	239	402	249	339	203	356	211	310	186	325	196	295	169	310	186	276	141	290	147
Apr 16th to Apr 19th	Rock'n'Roll	x	251	x	261	x	216	x	227	x	191	x	199	x	181	x	191	x	148	x	155
Apr 19th to Apr 23rd		x	199	x	207	x	164	x	172	x	152	x	159	x	138	x	152	x	116	x	122
Apr 23rd to Apr 26th	60's	x	214	x	227	x	179	x	188	x	155	x	161	x	148	x	155	x	116	x	122
Apr 26th to Apr 30th		x	199	x	207	x	164	x	172	x	152	x	159	x	138	x	152	x	116	x	122
Apr 30th to May 3rd	Bank Holiday	x	255	x	267	x	221	x	233	x	198	x	203	x	189	x	198	x	147	x	153
May 3rd to May 28th		332	199	344	207	285	164	299	172	257	152	271	159	246	138	257	152	232	116	243	122
May 28th to Jun 4th	Spring Bank	654	399	669	418	563	344	592	362	520	319	536	335	496	303	520	319	451	269	475	285
Jun 4th to Jun 25th		419	249	436	259	372	211	387	222	339	191	355	199	324	176	339	191	304	156	320	163
Jun 25th to Jul 9th		495	287	518	298	450	252	472	264	423	231	444	242	399	217	423	231	354	185	372	194
Jul 9th to Jul 23rd		638	389	656	402	582	346	610	366	561	332	580	345	531	317	561	332	484	285	508	299
Jul 23rd to Aug 29th	Summer Hols	920	624	948	644	816	569	840	584	770	538	809	560	731	510	770	569	633	431	664	453
Aug 27th to Sep 3rd	Week	792	x	820	x	708	x	730	x	656	x	687	x	618	x	656	x	528	x	554	x
Aug 30th to Sep 17th		379	231	397	240	333	196	349	205	304	173	317	182	290	159	304	173	275	141	291	146
Sep 17th to Sep 20	Rock'n'Roll	x	251	x	261	x	216	x	227	x	191	x	199	x	181	x	191	x	148	x	155
Sep 20th to Oct 22nd		332	199	344	207	285	164	299	172	257	152	271	159	246	138	257	152	232	116	243	122
Oct 22nd to Oct 29th	Half Term	502	307	521	321	448	268	471	280	417	242	437	254	387	216	417	242	327	178	344	184
Oct 29th to Nov 1st	60s	x	251	x	261	x	216	x	227	x	191	x	199	x	181	x	191	x	148	x	155

A SUM OF £10 PER WEEK OR £5 PER SHORT BREAK IS LEVIED ON ALL BOOKINGS TO COVER YOU ON OUR HOLIDAY CANCELLATION SCHEME. PLEASE ADD THE RELEVANT AMOUNT TO YOUR DEPOSIT. DETAILS ARE LISTED OVERLEAF IN TERMS & CONDITIONS OF BOOKING
DOG CHARGES - NON REFUNDABLE. £3 PER NIGHT PER DOG UP TO 4 NIGHTS - £15 PER STAY OVER 4 NIGHTS.

GOLD plus	GOLD	SILVER	BRONZE	BRONZE SAVER
These caravan holiday homes are 12ft wide and are up to 5 years old and include CENTRAL HEATING & DOUBLE GLAZING as well as VERANDA & OUTDOOR FURNITURE. Accommodating a maximum of 6 people in either 2 Bedrooms with pull-out bed in the lounge or 3 Bedrooms. This Grade of Caravan also has an EARLY CHECK-IN TIME from 1pm. They also include: Fire in Lounge, TV with DVD, Fridge, Microwave, Hoovers, Iron & Board, Kitchen, Toilet & Shower. Freshly laundered linen per stay with extra pillows. Beds are made up in this Grade of caravan. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.	These caravan holiday homes are 12ft wide and are up to 5 years old and include CENTRAL HEATING & DOUBLE GLAZING. Accommodating a maximum of 6 people in either 2 Bedrooms with pull-out bed in the Lounge or 3 Bedrooms. This Grade of Caravan also has an EARLY CHECK-IN TIME from 2pm. They also include: Fire in Lounge, TV with DVD, Fridge, Microwave, Kitchen, Toilet & Shower and freshly laundered linen per stay. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.	These caravan holiday homes are 12ft wide and are up to 7 years old and include CENTRAL HEATING & DOUBLE GLAZING. Accommodating a maximum of 6 people in either 2 bedrooms with a pull-out bed in the Lounge or 3 bedrooms. They also include: Fire in the Lounge, TV, Fridge, Microwave, Kitchen, Toilet & Shower and freshly laundered linen per stay. Check-in time is from 3pm. LIMITED availability for Dogs (Must be pre-arranged). No smoking or Vaping.	These caravan holiday homes are 12ft wide and are up to 9 years old. Accommodating a maximum of 6 people in either 2 bedrooms with a pull-out bed in the Lounge or 3 bedrooms. They also include: Fire in the Lounge with Electric Heat Panels in bedrooms, TV, Fridge, Microwave, Kitchen, Toilet & Shower with freshly laundered linen per stay. Check-in from 3pm. LIMITED availability for Dogs (Must be pre-arranged). No smoking or Vaping.	These caravan holiday homes are 12ft wide and are up to 10 years old. Accommodating a maximum of 6 people in either 2 bedrooms with pull-out bed in the Lounge or 3 bedrooms. They include Gas Fire plus Heat Panels in bedrooms, TV, Fridge, Microwave, Kitchen, Toilet & Shower. Duvets are provided with freshly laundered linen per stay. Check-in time from 4pm. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.

All units are equipped to Tourist Board standards. Towels / Dish Towels are NOT provided. Freshly laundered linen is provided for your stay, beds are made up in GOLD Plus grade only, in other grades linen is provided but beds are NOT made up. All units have pillows and duvets provided. Caravans are cleaned prior to arrival, if you have any cause for complaint please let us know as soon as possible, no later than 24 hour after arrival.

WHEELCHAIR FRIENDLY CARAVANS

We have two GOLD plus, a SILVER and a BRONZE SAVER Grade caravans. These units have access ramps leading to the caravan doors and various modifications within the caravans to assist wheelchair users. The GOLD plus and SILVER grade caravans allow you to take a wheelchair into the shower, unfortunately you are unable to take a wheelchair actually into the shower in the BRONZE SAVER unit but it does have handrails and seating within the cubicle. If you would like more information on the suitability of these for your party please telephone for more information. A more detailed information sheet is also available.

Please Note: The needs of guests using the Wheelchair friendly units does vary dramatically and we would recommend that you ensure that these units would be suitable for your own needs before making a booking. In most cases these units are not suitable for wheelchair users to be left on their own.

Book Online www.richmondholidays.com

PLEASE RETAIN THESE TERMS & CONDITIONS FOR REFERENCE PURPOSES.

TERMS & CONDITIONS OF BOOKING

If any of the following Terms & Conditions of Booking are breached the person(s) involved & their party members will be required to leave the Park and no refunds will be due.

1. Completion of the booking form and/or payment is deemed as acceptance of the terms & conditions of booking. Deposits are Non-Refundable in the event of Cancellation. Please check your confirmation on receipt as mistakes cannot always be rectified.
2. A booking is confirmed on receipt of a deposit of £50. The Cancellation charge (£5 per short break, £10 per week) is to be paid at the same time as the deposit. The balance of the holiday is due to be paid in full 21 days prior to the start of the holiday. Holidays booked within 21 days of the arrival date need to be paid in full at the time of booking. Your booking will be cancelled if payment has not been received 21 days prior to the start of your holiday.
3. Only family parties are accepted - Mixed Groups under 25 years old and Single Sex parties will not be accommodated whether or not they have booked in advance.
4. **CHECK-IN TIMES AS FOLLOWS:** Bronze SAVER from 4pm / Bronze & Silver from 3pm / Gold from 2pm / Gold PLUS from 1pm. All new arrivals must report to Reception. Early arrivals may store luggage on site and parking is available however, due to a heavy workload it is unlikely that accommodation will be ready prior to the pre-arranged check-in time.
5. Holiday homes must be vacated and the key returned to Reception by 10am.
6. In your own interest you are advised to check the inventory on taking over the caravan.
7. Prices include free use of Indoor Swimming Pool during 'Open Sessions' only. CHILDREN UNDER 14 YEARS OLD MUST BE ACCOMPANIED BY AN ADULT SWIMMER (maximum of 3 children per adult). Gymnasium is membership only and is not available for use during your stay. Entry to the Entertainment Centre is free of charge EXCLUDING PRIVATE FUNCTIONS OR TICKETED EVENTS WHERE A SEPARATE CHARGE IS LEVIED.
8. Full entertainment programme commences from Spring Bank holiday through to mid September. Entertainment operates out of these dates but is more 'Low Key' and Festival dates are subject to an entrance fee, please check prior to booking.
9. We are unable to accept responsibility for any defects not reported to Reception within 24 hours of arrival. Neither can we accept any responsibility for any matter of which you were aware and which you did not bring to our attention during your stay.
10. If you have a complaint that you do not feel has been adequately dealt with during your stay then you must put this complaint in writing within 14 days of your date of departure. You will be responded to within 21 days of our receiving your correspondence.
11. Please remember that booking earlier you will have greater choice of dates and accommodation and the possibility of early booking discounts. However on some occasions we may offer discounted accommodation, usually at times of limited availability and choice. We will always offer you the lowest price available at the time of booking and unfortunately we cannot make adjustments if the price you have paid is subsequently offered at a lower price.
12. We reserve the right to enter your accommodation at any time for any reasonable purpose, for example, to carry out essential inspections, housekeeping or repairs.
13. All losses & breakages - including windows - must be made good.
14. The unit is to be left in a clean & tidy condition ready for the next guests.
15. We reserve the right to re-let the caravan where the guests have not arrived by 12 noon on the day following the arrival date, unless special arrangements have been made.
16. Refuse sacks MUST be disposed of at the collection points.
17. For the safety of children a speed limit of 10mph is imposed throughout the park and this must be STRICTLY OBSERVED.
The Highway Code for public roads applies to all vehicles on the park. No liability is accepted for any damage caused by Roadway Sleepers. Vehicles, their accessories & contents are left entirely at your own risk, we accept no responsibility for any loss or damage to any vehicle from any cause whatsoever. Parking for one car is available adjacent to the caravan, subject to weather conditions. Additional vehicles should park in the main car park unless permission has been granted elsewhere.
18. Only those persons whose names have been entered on the booking form are allowed to occupy the caravan. Any intended change should be notified to Reception & permission obtained. Under no circumstances can holidays be sold on to third parties.

conditions continue overleaf

BOOKING FORM

PLEASE NOTE THIS IS A FAMILY PARK & WE DO NOT ACCEPT BOOKINGS FROM SINGLE SEX PARTIES OR MIXED GROUPS UNDER 25 YEARS OLD.

ALL BOOKINGS ARE AT THE DISCRETION OF THE MANAGEMENT.

- Complete booking form using BLOCK CAPITALS, please complete all sections.

- Send one booking form for each reservation with payment.

Please remember to add the HOLIDAY CANCELLATION SCHEME charge to your deposit/payment (£10 per week booked £5 per short break booked)

Name of Lead Guest _____

Full Postal Address _____

Postcode _____

Daytime Tel. No. _____

Email: _____

Please state how you heard about The Richmond Holiday Centre _____

(Been Before / Recommendation / Facebook / Instagram / Trip Advisor / Tourist Information / Other Publication (PLEASE SPECIFY.....)).

Please state the names and ages of all your party including yourself: **(Maximum of 6 people per caravan, under 5's count as half person).**

MR/MRS/MISS/MS.

INITIALS

SURNAME

AGE

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

Date Required FROM

TO

Grade of Unit

2nd Choice

I enclose a deposit to the value of £50 per break or per week booked PLUS the HOLIDAY CANCELLATION SCHEME charge of either £5 (Short Break) or £10 (Week)

Will you be bringing a dog YES/NO. How many dogs? _____ (Max. of 2). Not all caravans accept dogs & those that do have limited availability - please check first.

Deposits Enclosed £

+ HOLIDAY CANCELLATION SCHEME £10 per week or £5 per short break = £

- CHEQUES & POSTAL ORDERS TO BE MADE PAYABLE TO: "RICHMOND HOLIDAY CENTRE" - BALANCE DUE 21 DAYS PRIOR TO ARRIVAL (No reminder will be sent).

- DEPOSITS ARE NON REFUNDABLE IN THE EVENT OF CANCELLATION.

I have read the terms & conditions of booking & agree to observe them at all times. Signed _____

If you wish to pay by credit or debit card please call us on 01754 762097

Most cards accepted

OFFICE USE ONLY

UNIT NO. GRADE

COST BOOKING I.D.

Book Online www.richmondholidays.com

TERMS & CONDITIONS OF BOOKING (Continued)

19. Enjoy yourself but not at the expense of others - anyone creating a disturbance or whose conduct could give offence to others will be required to leave immediately & NO REFUND GIVEN. In the case of group bookings ALL PARTIES will be required to leave.
 20. Under 18 year olds are not allowed to consume alcohol within the perimeter of the park. We reserve the right to ask for proof of age from any person we believe to be under age, if proof cannot be provided alcohol will be confiscated. Under 18 year olds remain the responsibility of their Parents/Guardians at all times.
 21. The use of anti-social toys - BB guns, electric or motorised scooters/toys etc. is prohibited. It is not allowed to fly remote controlled aircraft (including Drones) within the park boundary.
 22. The playing of ball games or flying of kites must be conducted on the recreation area provided, not between caravans.
 23. No tents allowed on site.
 24. Sleeping in cars is prohibited.
 25. It is not permitted for anyone who is to your knowledge, a convicted child sex offender, or is subject to the notification requirements of the Sexual Offences Act 2003 ('on the sex offenders register') to use or visit the Caravan.
 26. If we become aware or have reasons or grounds for suspicion that a guest has contracted a contagious disease that has the potential to infect a large number of people, they will be required to leave the park. If this is not possible then restrictions will be placed upon their activities and movements. Unfortunately no refunds will be due in these circumstances.
 27. Dogs are welcome but must be kept on a lead at all times. Not all caravans accept dogs & those that do have limited availability - please check first. Dogs can only be exercised off the lead away from the park. Dog owners are required to clean up after their dogs using the special bins provided. Dogs cannot be left in vehicles overnight. No more than 2 dogs per caravan. Only well behaved, quiet dogs should be left unattended in caravans, any damaged caused by dogs must be paid for.
 28. Pet Free Accommodation - Please note that we cannot guarantee that pet-free accommodation will be free of allergens.
 29. All caravans receive a set of clean linen per stay. Some special promotions (Sun Holidays) may not include linen. In this case linen may be hired but must be reserved 14 days prior to arrival otherwise vacant stock cannot be guaranteed. 'GOLD PLUS' Grade caravans have the beds made up, all other Grades have linen provided but beds are NOT made up.
 30. Smoking and Vaping are NOT permitted in any grade of caravan. If it is found that you have been smoking within the caravan then you will be charged an additional cleaning fee, the cost of this will be advised to you at the time
 31. Richmond Holiday Centre cannot accept responsibility for letting via private individuals - in this case the caravan owner is responsible.
 32. **HOLIDAY CANCELLATION SCHEME.** This scheme provides for reimbursement of amounts paid for which you are legally responsible if your holiday booking has to be cancelled because of sickness, accident or injury, jury service, redundancy qualifying for statutory payment, death of any member of your party or a close relation. In the event of cancellation please submit supporting evidence of claim i.e. redundancy notice, jury service or Doctor's certificate. Richmond Holiday Centre cannot entertain claims that fall outside these specified reasons for cancellation. A sum of £15 is deducted from each settlement under the Scheme to cover administration expenses caused by cancellation. Cancellation must be confirmed in writing. **WHAT IS NOT COVERED BY THIS SCHEME?** Deposits are not covered by this scheme. Cancellations due to Coronavirus or Covid-19 are not covered by this scheme.
 33. If you need to CANCEL please call us immediately. This must be confirmed in writing using our Cancellation Form as cancellations are not effective until we receive your written notification,
 34. We do not expect to make any changes to your booking. However, sometimes problems happen and bookings have to be changed or cancelled or mistakes in brochures or other details corrected. We may occasionally need to cancel a booking if it is in the best interests of the Richmond Holiday Centre to do so. We reserve the right to do this. If we do this we will contact you as soon as is reasonably practical. We will explain what has happened and let you know about the cancellation or change. We regret we cannot pay compensation or any reimbursement of any expenses or costs you may incur as a result of any such cancellation or change.
 35. We would like to remind you that we are in no way responsible for the loss of, or damage to your property whilst you are on the park. We recommend that you insure your personal effects, clothing and cash in the normal way before coming on holiday. We will not be held responsible for any damage or inconvenience caused by acts of God or extreme weather conditions.
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