



Static Holiday Homes 2020 Price List & Booking Form

Richmond Standard Savers

STATIC CARAVAN HOLIDAYS 2020

Only one special offer can be redeemed per booking and cannot be used in conjunction with any other offer. If you are unsure of the best offer for you, please ask us.

MIDWEEK SAVER

4 night midweek short breaks with a discount of 10% on the tariff rates shown (applies Mon – Fri). For holidays completed by 18th July or starting after 7th September. (Excluding peak holiday periods).

SUMMER WEEKEND SAVER

10% Discount on the tariff shown for weekend breaks. (applies Fri – Mon) between 17th July and 31st August. Save up to £62.

TWOS

If there are only two of you – or two with a baby up to 2 years old at the time of travelling – in a two bedroom caravan holiday home SAVE £40 off per week and £20 off per short break at any time of year (Excluding Festivals – See opposite).

FORTNIGHTS

If booking for 2 consecutive weeks get £50 off the second week in the same accommodation at any time of year.

EARLY BOOKING

Book early to secure your first choice of accommodation and save ££'s on holidays:

SAVE - £50 off weeks and £25 off short breaks if booked before 6th January 2020 (Excluding Festival Weekends – See below).

SAVE - £30 off weeks and £15 off short breaks if booked before 28th February 2020 (Excluding Festivals – See Below).

2020 Peak Holiday Period Exclusions

3rd to 20th April / 8th to 11th May / 22nd to 31st May,
17th July to 5th September / 23rd to 31st October

Festivals 2020



Why not join us for one of our special theme weekends. If attending a festival, tickets for entertainment are in addition to accommodation unless otherwise stated, some festivals also have an alternative programme available, please ask for details.

ROCK 'N' ROLL FESTIVAL - 17th to 20th April

60'S SPRINGTIME FESTIVAL - 24th to 27th April

COUNTRY & WESTERN WEEKEND - 15th to 18th May

ROCK 'N' ROLL FESTIVAL - 18th to 21st September

COUNTRY & WESTERN WEEKEND - 25th to 28th Sept.

1980's WEEKENDER - 2nd to 5th October

60's HALLOWEEN MONSTER BASH - 30th Oct to 2nd Nov.

PLEASE NOTE: Rock'n'Roll & 60's Monster Bash cannot be booked on-line. Standard Saver Discounts do not apply to any Festival Short Breaks. Tickets for Rock'n'Roll and 60's events are in addition to accommodation costs. Tickets for Country & Western and 1980's weekends are included in the cost of accommodation if staying on site. During Spring 60's weekend an alternative programme will be available in the Grill Bar. During 1980's weekend the Grill Bar will be available but no alternative entertainment provided.

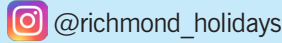
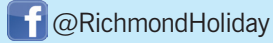


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E Mail: sales@richmondholidays.com Web Site: www.richmondholidays.com

Book Online www.richmondholidays.com



Date	Gold+ 2 Week	Gold+ 2 S/Break	Gold+ 3 Week	Gold+ 3 S/Break	Gold 2 Week	Gold 2 S/Break	Gold 3 Week	Gold 3 S/Break	Silver 2 Week	Silver 2 S/Break	Silver 3 Week	Silver 3 S/Break	Bronze 2 Week	Bronze 2 S/Break	Bronze 3 Week	Bronze 3 S/Break	B/Saver 2 Week	B/Saver 2 S/Break	B/Saver 3 Week	B/Saver 3 S/Break	
Mar 6th to Apr 3rd	322	194	334	201	277	159	290	167	250	148	263	155	239	134	250	148	225	108	236	111	
Apr 3rd to Apr 10th	Easter Wk 'Low'	376	232	390	242	330	197	346	205	301	181	316	190	286	164	301	181	268	137	282	143
Apr 10th to Apr 13th	Easter W/End	x	355	x	371	x	319	x	338	x	308	x	321	x	279	x	308	x	236	x	246
Apr 10th to Apr 17th	Week / Mid-week	450	295	469	310	402	258	420	269	369	235	386	247	351	213	369	235	328	181	346	191
Apr 17th to Apr 20th	Rock'n'Roll	x	244	x	253	x	210	x	220	x	185	x	193	x	176	x	185	x	144	x	150
Apr 20th to Apr 24th		x	194	x	201	x	159	x	167	x	148	x	155	x	134	x	148	x	108	x	111
Apr 24th to Apr 27th	60's	x	208	x	220	x	174	x	183	x	150	x	156	x	144	x	150	x	111	x	117
Apr 27th to May 8th		322	194	334	201	277	159	290	167	250	148	263	155	239	134	250	148	225	108	236	111
May 8th to May 11th	Bank Holiday	x	248	x	259	x	215	x	226	x	192	x	197	x	184	x	192	x	143	x	149
May 11th to May 22nd		322	194	334	201	277	159	290	167	250	148	263	155	239	134	250	148	225	108	236	111
May 22nd to May 29th	Spring Bank	635	389	650	406	547	334	575	351	505	310	520	325	482	294	505	310	438	262	461	277
May 29th to Jun 26th		407	242	423	251	361	205	376	216	330	185	345	194	315	171	330	185	295	151	311	158
Jun 26th to Jul 10th		481	279	503	289	437	245	458	256	411	224	431	235	388	211	411	224	344	180	361	188
Jul 10th to Jul 17th		619	378	637	390	565	336	592	355	545	322	563	335	519	308	545	322	470	277	493	290
Jul 17th to Aug 31st	Summer Hols	895	606	920	625	792	552	816	567	748	522	785	544	710	495	748	522	615	418	645	440
Aug 28th to Sep 4th	Week	769	x	796	x	687	x	709	x	637	x	667	x	600	x	637	x	513	x	538	x
Aug 31st to Sep 18th		368	224	385	233	323	190	339	199	295	168	308	177	282	155	295	168	267	137	283	142
Sep 18th to Sep 21st	Rock'n'Roll	x	244	x	253	x	210	x	220	x	185	x	193	x	176	x	185	x	144	x	150
Sep 21st to Oct 23rd		322	194	334	201	277	159	290	167	250	148	263	155	239	134	250	148	225	108	236	111
Oct 23rd to Oct 30th	Half Term	487	298	506	312	435	260	457	272	405	235	424	247	376	210	405	235	317	173	334	179
Oct 30th to Nov 2nd	60's	x	244	x	253	x	210	x	220	x	185	x	193	x	176	x	185	x	144	x	150

A SUM OF £10 PER WEEK OR £5 PER SHORT BREAK IS LEVIED ON ALL BOOKINGS TO COVER YOU ON OUR HOLIDAY CANCELLATION SCHEME. PLEASE ADD THE RELEVANT AMOUNT TO YOUR DEPOSIT. DETAILS ARE LISTED OVERLEAF IN **TERMS & CONDITIONS OF BOOKING**
DOG CHARGES - NON REFUNDABLE. £3 PER NIGHT PER DOG UP TO 4 NIGHTS - £15 PER STAY OVER 4 NIGHTS.

GOLD plus	GOLD	SILVER	BRONZE	BRONZE SAVER
<p>These caravan holiday homes are 12ft wide and are up to 4 years old and include CENTRAL HEATING & DOUBLE GLAZING as well as VERANDA & OUTDOOR FURNITURE. Accommodating a maximum of 6 people in either 2 Bedrooms with pull-out bed in the Lounge or 3 Bedrooms. This Grade of Caravan also has an EARLY CHECK-IN TIME of 1pm. They also include: Fire in Lounge, TV with DVD, Fridge, Microwave, Hoovers, Iron & Board, Kitchen, Toilet & Shower. Freshly laundered linen per stay with extra pillows. Beds are made up in this Grade of caravan. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.</p>	<p>These caravan holiday homes are 12ft wide and are up to 4 years old and include CENTRAL HEATING & DOUBLE GLAZING. Accommodating a maximum of 6 people in either 2 Bedrooms with pull-out bed in the Lounge or 3 Bedrooms. This Grade of Caravan also has an EARLY CHECK-IN TIME of 2pm. They also include: Fire in Lounge, TV with DVD, Fridge, Microwave, Kitchen, Toilet & Shower and freshly laundered linen per stay. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.</p>	<p>These caravan holiday homes are 12ft wide and are up to 6 years old and include CENTRAL HEATING & DOUBLE GLAZING. Accommodating a maximum of 6 people in either 2 bedrooms with a pull-out bed in the Lounge or 3 bedrooms. They also include: Fire in the Lounge, TV, Fridge, Microwave, Kitchen, Toilet & Shower and freshly laundered linen per stay. Check-in time is from 3pm. LIMITED availability for Dogs (Must be pre-arranged). No smoking or Vaping.</p>	<p>These caravan holiday homes are 12ft wide and are up to 8 years old. Accommodating a maximum of 6 people in either 2 bedrooms with a pull-out bed in the Lounge or 3 bedrooms. They also include: Fire in the Lounge with Electric Heat Panels in bedrooms, TV, Fridge, Microwave, Kitchen, Toilet & Shower with freshly laundered linen per stay. Check-in from 3pm. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.</p>	<p>These caravan holiday homes are 12ft wide and are up to 9 years old. Accommodating a maximum of 6 people in either 2 bedrooms with pull-out bed in the Lounge or 3 bedrooms. They include Gas Fire plus Heat Panels in bedrooms, TV, Fridge, Microwave, Kitchen, Toilet & Shower. Duvets are provided with freshly laundered linen per stay. Check-in time from 4pm. LIMITED availability for Dogs (Must be pre-arranged). No Smoking or Vaping.</p>

All units are equipped to Tourist Board standards. Towels / Dish Towels are NOT provided. Freshly laundered linen is provided for your stay, beds are made up in GOLD Plus grade only, in other grades linen is provided but beds are NOT made up. All units have pillows and duvets provided. Caravans are cleaned prior to arrival, if you have any cause for complaint please let us know as soon as possible, no later than 24 hour after arrival.

WHEELCHAIR FRIENDLY CARAVANS

We have two GOLD plus, a SILVER and a BRONZE SAVER Grade caravans. These units have access ramps leading to the caravan doors and various modifications within the caravans to assist wheelchair users. The GOLD plus and SILVER grade caravans allow you to take a wheelchair into the shower, unfortunately you are unable to take a wheelchair actually into the shower in the BRONZE SAVER unit but it does have handrails and seating within the cubicle. If you would like more information on the suitability of these for your party please telephone for more information. A more detailed information sheet is also available.

Please Note: The needs of guests using the Wheelchair friendly units does vary dramatically and we would recommend that you ensure that these units would be suitable for your own needs before making a booking. In most cases these units are not suitable for wheelchair users to be left on their own.

Book Online www.richmondholidays.com

PLEASE RETAIN THESE TERMS & CONDITIONS FOR REFERENCE PURPOSES.

TERMS & CONDITIONS OF BOOKING

If any of the following Terms & Conditions of Booking are breached the person(s) involved & their party members will be required to leave the Park and no refunds will be due.

1. Completion of the booking form and/or payment is deemed as acceptance of the terms & conditions of booking. Deposits are Non-Refundable in the event of Cancellation. Please check your confirmation on receipt as mistakes cannot always be rectified.
2. A booking is confirmed on receipt of a deposit of £50. The Cancellation charge (£5 per short break, £10 per week) is to be paid at the same time as the deposit. The balance of the holiday is due to be paid in full 21 days prior to the start of the holiday. Holidays booked within 21 days of the arrival date need to be paid in full at the time of booking.
3. Only family parties are accepted - Mixed Groups under 25 years old and Single Sex parties will not be accommodated whether or not they have booked in advance.
4. **CHECK-IN TIMES AS FOLLOWS:** Bronze SAVER from 4pm / Bronze & Silver from 3pm / Gold from 2pm / Gold PLUS from 1pm. All new arrivals must report to Reception. Early arrivals may store luggage on site and parking is available however, due to a heavy workload it is unlikely that accommodation will be ready prior to the pre-arranged check-in time.
5. Holiday homes must be vacated and the key returned to Reception by 10am.
6. In your own interest you are advised to check the inventory on taking over the caravan.
7. Prices include free use of Indoor Swimming Pool during 'Open Sessions' only. CHILDREN UNDER 14 YEARS OLD MUST BE ACCOMPANIED BY AN ADULT SWIMMER (maximum of 3 children per adult). Gymnasium is membership only and is not available for use during your stay. Entry to the Entertainment Centre is free of charge EXCLUDING PRIVATE FUNCTIONS OR TICKETED EVENTS WHERE A SEPARATE CHARGE IS LEVIED.
8. Full entertainment programme commences from Spring Bank holiday through to mid September. Entertainment operates out of these dates but is more 'Low Key' and Festival dates are subject to an entrance fee, please check prior to booking.
9. We are unable to accept responsibility for any defects not reported to Reception within 24 hours of arrival. Neither can we accept any responsibility for any matter of which you were aware and which you did not bring to our attention during your stay.
10. If you have a complaint that you do not feel has been adequately dealt with during your stay then you must put this complaint in writing within 14 days of your date of departure. You will be responded to within 21 days of our receiving your correspondence.
11. Please remember that booking earlier you will have greater choice of dates and accommodation and the possibility of early booking discounts. However on some occasions we may offer discounted accommodation, usually at times of limited availability and choice. We will always offer you the lowest price available at the time of booking and unfortunately we cannot make adjustments if the price you have paid is subsequently offered at a lower price.
12. We reserve the right to enter your accommodation at any time for any reasonable purpose, for example, to carry out essential inspections, housekeeping or repairs.
13. All losses & breakages - including windows - must be made good.
14. The unit is to be left in a clean & tidy condition ready for the next guests.
15. We reserve the right to re-let the caravan where the guests have not arrived by 12 noon on the day following the arrival date, unless special arrangements have been made.
16. Refuse sacks MUST be disposed of at the collection points.
17. For the safety of children a speed limit of 10mph is imposed throughout the park and this must be STRICTLY OBSERVED.
The Highway Code for public roads applies to all vehicles on the park. No liability is accepted for any damage caused by Roadway Sleepers. Vehicles, their accessories & contents are left entirely at your own risk, we accept no responsibility for any loss or damage to any vehicle from any cause whatsoever. Parking for one car is available adjacent to the caravan, subject to weather conditions. Additional vehicles should park in the main car park unless permission has been granted elsewhere.
18. Only those persons whose names have been entered on the booking form are allowed to occupy the caravan. Any intended change should be notified to Reception & permission obtained. Under no circumstances can holidays be sold on to third parties.

conditions continue overleaf

BOOKING FORM

PLEASE NOTE THIS IS A FAMILY PARK & WE DO NOT ACCEPT BOOKINGS FROM SINGLE SEX PARTIES OR MIXED GROUPS UNDER 25 YEARS OLD.

ALL BOOKINGS ARE AT THE DISCRETION OF THE MANAGEMENT.

- Complete booking form using BLOCK CAPITALS, please complete all sections.

- Send one booking form for each reservation with payment.

Please remember to add the HOLIDAY CANCELLATION SCHEME charge to your deposit/payment (£10 per week booked £5 per short break booked)

Name of Lead Guest _____

Full Postal Address _____

Postcode _____

Daytime Tel. No. _____

Email: _____

Please state how you heard about The Richmond Holiday Centre _____

(Been Before / Recommendation / Facebook / Instagram / Trip Advisor / Tourist Information / Other Publication (PLEASE SPECIFY.....)).

Please state the names and ages of all your party including yourself: **(Maximum of 6 people per caravan, under 5's count as half person).**

MR/MRS/MISS/MS. INITIALS SURNAME AGE

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

Date Required FROM TO Grade of Unit 2nd Choice

I enclose a deposit to the value of £50 per break or per week booked PLUS the HOLIDAY CANCELLATION SCHEME charge of either £5 (Short Break) or £10 (Week)

Will you be bringing a dog YES/NO. How many dogs? _____ (Max. of 2). Not all caravans accept dogs & those that do have limited availability - please check first.

Deposits Enclosed £ + HOLIDAY CANCELLATION SCHEME £10 per week or £5 per short break = £

- CHEQUES & POSTAL ORDERS TO BE MADE PAYABLE TO: "RICHMOND HOLIDAY CENTRE" - BALANCE DUE 21 DAYS PRIOR TO ARRIVAL (No reminder will be sent).

- DEPOSITS ARE NON REFUNDABLE IN THE EVENT OF CANCELLATION.

I have read the terms & conditions of booking & agree to observe them at all times. Signed _____

If you wish to pay by credit or debit card please call us on 01754 762097

Most cards accepted

OFFICE USE ONLY

UNIT NO. GRADE

COST BOOKING I.D.

Book Online www.richmondholidays.com

TERMS & CONDITIONS OF BOOKING (Continued)

19. Enjoy yourself but not at the expense of others - anyone creating a disturbance or whose conduct could give offence to others will be required to leave immediately & NO REFUND GIVEN. In the case of group bookings ALL PARTIES will be required to leave.
 20. Under 18 year olds are not allowed to consume alcohol within the perimeter of the park. We reserve the right to ask for proof of age from any person we believe to be under age, if proof cannot be provided alcohol will be confiscated. Under 18 year olds remain the responsibility of their Parents/ Guardians at all times.
 21. The use of anti-social toys - BB guns, electric or motorised scooters/toys etc. is prohibited. It is not allowed to fly remote controlled aircraft (including Drones) within the park boundary.
 22. The playing of ball games or flying of kites must be conducted on the recreation area provided, not between caravans.
 23. No tents allowed on site.
 24. Sleeping in cars is prohibited.
 25. It is not permitted for anyone who is to your knowledge, a convicted child sex offender, or is subject to the notification requirements of the Sexual Offences Act 2003 ('on the sex offenders register') to use or visit the Caravan.
 26. If we become aware or have reasons or grounds for suspicion that a guest has contracted a contagious disease that has the potential to infect a large number of people, they will be required to leave the park. If this is not possible then restrictions will be placed upon their activities and movements. Unfortunately no refunds will be due in these circumstances.
 27. Dogs are welcome but must be kept on a lead at all times. Not all caravans accept dogs & those that do have limited availability - please check first. Dogs can only be exercised off the lead away from the park. Dog owners are required to clean up after their dogs using the special bins provided. Dogs cannot be left in vehicles overnight. No more than 2 dogs per caravan. Only well behaved, quiet dogs should be left unattended in caravans, any damaged caused by dogs must be paid for.
 28. Pet Free Accommodation - Please note that we cannot guarantee that pet-free accommodation will be free of allergens.
 29. All caravans receive a set of clean linen per stay. Some special promotions (Sun Holidays) may not include linen. In this case linen may be hired but must be reserved 14 days prior to arrival otherwise vacant stock cannot be guaranteed. Beds are NOT made up.
 30. Smoking and Vaping are NOT permitted in any grade of caravan. If it is found that you have been smoking within the caravan then you will be charged an additional cleaning fee, the cost of this will be advised to you at the time
 31. Richmond Holiday Centre cannot accept responsibility for letting via private individuals - in this case the caravan owner is responsible.
 32. **HOLIDAY CANCELLATION SCHEME.** This scheme provides for reimbursement of amounts paid for which you are legally responsible if your holiday booking has to be cancelled because of sickness, accident or injury, jury service, redundancy qualifying for statutory payment, death of any member of your party or a close relation. In the event of cancellation please submit supporting evidence of claim i.e. redundancy notice, jury service or Doctor's certificate. Richmond Holiday Centre cannot entertain claims that fall outside these specified reasons for cancellation. A sum of £15 is deducted from each settlement under the Scheme to cover administration expenses caused by cancellation. Cancellation must be confirmed in writing. **DEPOSITS ARE NOT COVERED BY THIS SCHEME.**
 33. If you need to CANCEL please call us immediately. This must be confirmed in writing using our Cancellation Form as cancellations are not effective until we receive your written notification,
 34. We do not expect to make any changes to your booking. However, sometimes problems happen and bookings have to be changed or cancelled or mistakes in brochures or other details corrected. We may occasionally need to cancel a booking if it is in the best interests of the Richmond Holiday Centre to do so. We reserve the right to do this. If we do this we will contact you as soon as is reasonably practical. We will explain what has happened and let you know about the cancellation or change. We regret we cannot pay compensation or any reimbursement of any expenses or costs you may incur as a result of any such cancellation or change.
 35. We would like to remind you that we are in no way responsible for the loss of, or damage to your property whilst you are on the park. We recommend that you insure your personal effects, clothing and cash in the normal way before coming on holiday. We will not be held responsible for any damage or inconvenience caused by acts of God or extreme weather conditions.
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